

Subject: Re: Cruise outreach

From: "susan@twwosw.com" <susan@twwosw.com>

Date: 10/13/2016 08:30 AM

To: Luis Solis

CC: Elise Swanson <eswanson@sanpedrochamber.com>, Lorena Parker <lparker@sanpedrobid.com>, Augie Bezmalinovich <abezmalinovich@portla.org>, Jonathan Williams <jwilliams@labattleship.com>

Hi all

Sorry was out of the office all day yesterday and now heading to meeting at LAX. Will be back at office in afternoon will get back with you then

Thanks

Susan Kaplon-Wong

Sent from my iPhone

On Oct 12, 2016, at 4:56 PM, Luis Solis <luis.solis@metroshore.com> wrote:

Hi Lorena/Elise & team,

Sorry for the slow response on this.

Just now caught up on the usual workload, after our office move.

I know Susan Wong from past years working together! (copied on this message)

I have Thursday and Friday this week open if that works for you.

Either at the SP Chamber of commerce or our Metro office at Pier 93.

I can do:

Thurs 10/13 at 7am or between 1pm and 3pm

Friday 10/4 at 7am or between 1pm and 3pm

Or next week:

Thursday 10/20 (Crown Princess in port, can meet at pier 93)

Friday 10/21 between 1pm and 3pm

I'll put together a calendar from what I can gather from Ports America, and fill in gaps of information where they exist. Have this for all next week.

LUIS SOLIS

GROUND SERVICES MANAGER

METRO SHORE SERVICES | Los Angeles World Cruise Center

DIRECT: 562.283.8962 | **PHONE:** 562.276.0711 Ext: 100 | **FAX:** 562.276.0675

From: Elise Swanson [<mailto:eswanson@sanpedrochamber.com>]

Sent: Tuesday, October 4, 2016 11:08 AM

To: Lorena Parker <lparker@sanpedrobid.com>; Luis Solis <luis.solis@metroshore.com>

Cc: Augie Bezmalinovich <abezmalinovich@portla.org>; Jonathan Williams <jwilliams@labattleship.com>

Subject: RE: Cruise outreach

Hi,

We also need to include Susan Wong in the conversation. I met her last week and dropped off materials to her. I believe she works for Luis and she is on the front lines of passenger service and information.

Elise Swanson

President/CEO

San Pedro Chamber of Commerce

(310) 832-7272 (office)

(310) 590-6311 (cell)

The San Pedro Chamber of Commerce is a non-profit 501 (c) (6) membership organization. The mission of the San Pedro Chamber of Commerce is to promote, support, and advocate the interests of the business community. Our vision is to make San Pedro a better place to live, work, and visit.

From: Lorena Parker [<mailto:lparker@sanpedrobid.com>]

Sent: Tuesday, October 04, 2016 10:44 AM

To: Luis Solis <luis.solis@metroshore.com>

Cc: Elise Swanson <eswanson@sanpedrochamber.com>; Augie Bezmalinovich <abezmalinovich@portla.org>; Jonathan Williams <jwilliams@labattleship.com>

Subject: Re: Cruise outreach

Luis,

I would like to continue the conversation regarding how to best communicate with the cruise ship passengers ahead of their arrival, how we can create collateral material for them (i.e. visitor maps) and offer them free trolley service.

When would be a good time to meet?

Lorena Parker

Executive Director

San Pedro Property Owners' Alliance

San Pedro Historic Waterfront

Business Improvement District

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